



TO OUR PATIENTS

Thank you so much for supporting us during this difficult time of change in our lives due to Covid 19. We appreciate your loyalty and your trust in us to help us sustain our dental business.

As a result of Covid-19, we have updated our daily policies and procedures. You'll still receive the same great service from our dedicated team, however to ensure the safety of our patients and team, we've implemented the following changes:

- Our office will communicate with you beforehand to ask screening questions. You'll be asked the same questions when you arrive at the office. Also, your temperature will be taken and recorded.
- Please arrive on time to your appointment and come alone if possible. We understand that if the appointment is for your child you will accompany them and possibly have to bring young siblings as well. Please let us know if there will be more than two in your party.
- Wear a face covering when you enter the office, we can provide a mask for you if needed. We ask that you hand sanitize when you enter the office, there are several hand sanitizer stations in the reception room and throughout the office.
- Practice social distancing in our reception room. We have cut down on the seating to provide a 6' distance. You will notice that our reception room will no longer offer books and magazines to read.

FOR YOUR PROTECTION

- Each morning our team will take their temperature and self assess. If they have any signs or symptoms of Covid-19, they will be asked to leave work.
- The back office staff, Doctor, Assistant and Hygienists will wear the proper PPE.
- We have added air purifiers in each room for everyone's protection, as well as a new system for the Doctor and Hygienists to reduce aerosols.
- Extra steps will be taken to sanitize the rooms, in addition to everything we have always done in the past.

Thank you again for your support, we look forward to providing you with a great dental experience!!!